

Service Profile

Order Lifecycle Visibility

The Market's Leading Order to Settlement Service

GXS Order Lifecycle Visibility (OLV) service automates the order to settlement process between companies and their trading partners better than any other solution on the market. Designed by order management professionals, OLV provides deep process functionality, a network of over 30,000 trading partners, a centralized data store and the flexibility to model any business process—making it easy to quickly answer questions like, “Was my order accepted?”, “Will the order ship on time?” and “What is the status of my invoice?”.

As a part of GXS Trading Grid®, Order Lifecycle Visibility is the solution of choice for companies looking to efficiently manage the complete order lifecycle process with trading partners—suppliers, vendors, agents, distributors—located around the corner or around the world.

The Functionality You Need

Order Lifecycle Visibility provides your internal users and trading partner community with a single solution for automating the entire Forecast to Settle process. Key to the solution is its modular design—enabling you to start with one module, such as Forecast & Order, and add others according to your business requirements.

Forecast & Order

Sharing electronic forecasts and orders is the first step toward establishing more sophisticated collaboration processes. With the Forecast & Order Collaboration module, your trading partners can view orders, commit to requests and execute higher-level processes such as split and direct-store delivery commitments.

Ship & Receive

With OLV, smaller suppliers can use the Web front end for online creation of Advanced Shipment Notice (ASN) documents. In addition, the solution closes the loop by capturing and matching the proof of delivery with the original order and shipment details.

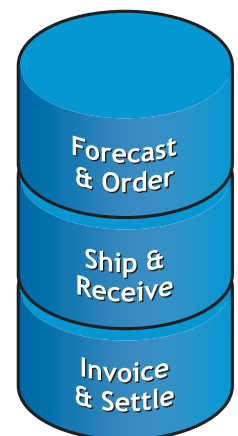
Invoice & Settlement

The OLV Invoice and Settlement module supports e-invoicing, self-service invoice status inquiry and payment visibility. Suppliers can create invoices and seamlessly transmit them to your financial back-end system via GXS Trading Grid. In addition, OLV provides suppliers with online self-service capabilities enabling them to check invoice status and remittance details.



Order Lifecycle Visibility from GXS enables you and your trading partner community to easily automate the forecast to settlement process—eliminating paper, faxes and phone calls—and have the global visibility and process control to achieve supply chain gains.

ORDER LIFECYCLE VISIBILITY MODULES



Order Lifecycle Visibility is comprised of three modules that help you manage the end-to-end order lifecycle

Extend Visibility Across Your Enterprise and Trading Partners

Role-Based Views

Role-based views give your internal users and trading partners easy access to supply chain information in views customized for their needs. These views are a subset of OLV forecast to settlement information and visibility functionality. Therefore, the purchasing manager can easily track item fill-rates, and the broker or agent can monitor recent orders—all with information configured specifically for them.

Enable Proactive Decision-Making

Event Management

Unacknowledged orders, overdue shipments, invoice discrepancies—users need to resolve issues before they impact supply chain performance. OLV delivers highly targeted e-mail and dashboard alerting—for example, a buyer can create an alert to monitor if any orders are delayed so that alternate sourcing arrangements can be made.

Analytics

Order Lifecycle Visibility's analytic capabilities extend order, shipment and invoice information to provide a new understanding of the end-to-end supply chain. Using reports and system extracts, users can uncover delays and bottlenecks, identify under-performing trading partners and leverage performance data in negotiations with trading partners.

A Standard Platform for Automating the Process

Connectivity and Data Quality

The success of any initiative with trading partners directly depends on the level of participation and quality of the data. The challenge is quickly and cost effectively connecting to potentially thousands of trading partners and ensuring that the data is timely, accurate and complete. OLV easily connects to your back-end systems, and gives trading partners a variety of integration options such as Web forms, EDI and RosettaNet. OLV then applies over 200 data quality rules to ensure only high-quality data is made available for decision-making.

Process Flexibility

Because no two supply chains are alike, OLV offers a robust library of “process models” to configure for any desired scenario such as how much time is allowed between order placement and acknowledgement, whether orders can be split-shipped and what quantity tolerances are acceptable for over/under invoicing.

Key Benefits

The Order Lifecycle Visibility solution provides many key benefits to improve your supply chain performance:

- Improved internal productivity through the elimination of manual interactions with trading partners
- Lower inventory costs through improved inventory management, improved receiving processes and reduced supplier lead times



As part of GXS Trading Grid®, the Order Lifecycle Visibility solution provides an automated, consistent flow of timely, accurate and complete information on forecasts, orders, shipments, invoices and payments. GXS Trading Grid® offers a pre-configured network of over 30,000 trading partner connections and also offers a proven methodology for quickly and cost-effectively enabling trading partners anywhere in the world and integrating to internal enterprise applications.



ORDER LIFECYCLE VISIBILITY Event Management & Analytics

Order Performance

- New Orders
- Unshipped Orders
- Acknowledged Orders

Invoice Performance

- Payment Delayed
- Payment Issued

Supplier Performance

- Order Fill-Rates
- Ex-Factory On-Time

- Reduced inbound logistics costs through improved visibility to shipment departure
- Improved Cash Management through real-time access to invoices and discount terms
- Improved quality of goods through strengthening your relationships with high performance suppliers

About GXS

GXS is a leading global provider of B2B e-commerce solutions that simplify and enhance business process integration and collaboration among trading partners. Organizations worldwide, including more than 70 percent of the Fortune 500, leverage the on-demand services on GXS Trading Grid® to extend supply chain networks, optimize product launches, automate warehouse receiving, manage electronic payments and gain supply chain visibility. GXS Managed Services, GXS' B2B outsourcing solution, empowers customers with the expertise, technical infrastructure and program support to conduct B2B e-commerce with trading partners globally.

Based in Gaithersburg, Md., GXS has an extensive global network and has local offices in the Americas, Europe and Asia-Pacific regions. GXS can be found on the Web at www.gxs.com.

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